

Function	Worldspan	Amadeus
SIGN IN/OUT		
	HELP SINE IN	HE SINE
SIGN IN TO ALL AREAS	BSI\$(sign)/GS	JI*(sign)/GS
SIGN IN TO TRAINING MODE		JJ*(sign)/GS
CHANGE WORK AREAS	BB	JMB
DISPLAY ALL WORK AREAS	B\$	JD
SIGN OUT OF ALL AREAS	BSO\$	JO*
ENCODE/DECODE		
	HELP DECODE	HE DECODE
DECODE CITY	KD/STL	DAC MXP
ENCODE CITY	KC/PARIS	DAN MILAN
DECODE AIRLINE	KAD/DL	DNA IB
ENCODE AIRLINE	KAC/SABENA	DNA IBERIA
DECODE HOTEL	HCRA	DNH BW
ENCODE HOTEL	HCRAMADA	DNH BEST WESTERN
DECODE CAR	CRCZE	DNC ZE
ENCODE CAR	CRCHERTZ	DNC HERTZ
DECODE COUNTRY		DCJP
ENCODE COUNTRY		DCJAPAN
PNR – NAME/PASSENGER TYPES		
	HELP NAME	HE NM or HE NAME
ADULT	-SMITH/A MR/B MRS	NM2SMITH/A MR/B MRS
CHILD	-SMITH/MARY MISS*C10	NM1SMITH/S MISS(C10)
INFANT	-SMITH/B MRS*INF	NM1SMITH/B MRS(INF/CHARLES)
DIFFERENT SURNAMERS	-SMITH/B MR#-BROWN/L MRS	NM1SMITH/B MR1BROWN/L MRS
UPDATE FIRST NAME ONLY	-@/JOAN MRS	NU1/JOAN MRS or 1/JOAN MRS
UPDATE NAME	-@BROWN/W MR	NU1/1BROWN/W MR or 1/1BROWN/W MR
DELETE NAME	-1@ OR -1@.1	XE1
MILITARY	-WILSON/B MR*MIL	NM1WILSON/B MR(MIL)

Function	Worldspan	Amadeus
----------	-----------	---------

PNR – NAME/PASSENGER TYPES (cont.)

GOVERNMENT	-CUTTER/FRANCES MS*GVT	NM1CUTTER/FRANCES MS(GOV)
SENIOR CITIZEN	-BARNES/G MR*SRC	NM1BARNES/G MR(YCD)
DIFFERENT PASSENGER TYPES	-JONES/G MR/B MRS*SRC/CMP	NM3JONES/G MR (YCD)/B MRS(CMA)
ADD/MODIFY PASSENGER TYPE	-1@.1*SRC	3/YCD

PNR – PHONE/CONTACTS

	HELP PHONE	HE AP or HE PHONE / HE INV
AGENCY	9-BETTY	AP
HOME	9* PDX 503 555-1234-H	AP PDX 503 555-1234-H
BUSINESS	9* PDX 503 555-7777-B	AP PDX 503 555-7777-B
MEMO		APX-ADVISED PENALTIES
EMAIL	5-MTT*MBAUER@YKT.COM	APE-MBAUER@YKT.COM
FAX	5-FMF*4045551234	APF-US2125551234
CHANGE PHONE	92@*PDX 503 555-5699-B	2/PDX 503 555-6789-B
DELETE PHONE	92@	XE2
CHANGE FAX or EMAIL	52@4045559876	7/US7135551212
DELETE FAX OR EMAIL	52@	XE7

PNR - TICKETING

	HELP 7 FIELD	HE TK
FUTURE	7TAW/00/11NOV	TKTL11NOV
FUTURE WITH QUEUE CATEGORY	7TAW/05/11NOV	TKTL11NOV/C05
TICKETED	7T/	TKOK
CHANGE	7@TAW/00/23FEB	5/TL23FEB
DELETE	7@	XE7
AUTOMATIC CANCEL DOES NOT QUEUE		TKXL22FEB/1800

PNR - FORM OF PAYMENT

	HELP 5\$4	HE FP US
CASH	5\$CA	FPCASH
CHECK	5\$CK	FPCHECK

Function	Worldspan	Amadeus
----------	-----------	---------

PNR - FORM OF PAYMENT (cont.)

CREDIT CARD	5\$CCVI3333222244441111N1108	FPCCVI3333222244441111/1108
MANUAL APPROVAL CODE	5\$CCAX37451132352803*Z123456	FPCCCA123456234563456723/1103/N123456
CHANGE FOP TO CHECK	5\$@#5\$CK	9/CHECK
DELETE	5\$@	XE9
FOR MCO LINE NUMBER 4	5F\$CCVI42179220122595N0202	FPCCCA123456234563456723/1103/L4

PNR - COMMISSION

	HELP COMMRK	HE FM
PERCENTAGE	5-CM9	FM9
DOLLAR AMOUNT	5-CM\$20.00	FM20.00A
COMMISSION CAP	5-CM\$C50.00	FM0/C50.00
PERCENTAGE W/ COMMISSION CAP	5-CM9*C50.00	FM9/C50.00
CHANGE COMMISSION	5@-CM5	7/5
DELETE COMMISSION	5@-CM	XE7

PNR - ADDRESSES

	HELP 5-CD, HELP 5-CB	HE AB HE AM
BILLING ADDRESS	5-CBMS DOE#5-CBADD#5-CBCTY ST ZP	ABMS DOE,ADDRESS, CTY ST ZIP
MAILING/DELIVERY ADDRESS	5-CDMS DOE#5-CDADD#5-CDCTY ST ZP	AMMS DOE,ADDRESS, CTY ST ZIP
CHANGE	52@-CB 12 MAIN ST	9/12 MAIN STREET
DELETE	53@-CB or 53@-CB/ALL	XE12

PNR - OSI/SSR

	HELP OSI or HELP SSR	HE OS HE SR
OSI	3OSI UA PSGR IS VIP	OSUA PSGR IS VIP
SSR	3SAVGML	SRVGML
SSR, SPECIFIC SEGMENT, PSGR	3S2N1.1WCHR	SRWHCR/S4/P2
DELETE OSI OR SSR	31@	XE12

Function	Worldspan	Amadeus
PNR - REMARKS		
	HELP 5RMK	HE REMARKS
GENERAL REMARK	5ADVISED PURCHASE BY 5P TODAY	RM ADVISED PURCHASE BY 5P TODAY
CONFIDENTIAL REMARK		RC DIFFICULT CLIENT NEEDS TLC
CATEGORIZED REMARK	5.H/HILTON HONORS	RMH/HILTON HONORS
CHANGE PNR REMARK	53@NEW INFO	12/NEW INFO
REMARK TO PRINT ON ITINERARY	5RM-FREE FLOW OR 5IR-ADT"L REMARKS	RII THANK YOU FOR USING XYZ TRAVEL
PRINT ON ITIN, SEG ASSOCIATED	5S2*IR-GUARANTEED FOR LATE ARR	RII HTL GUARANTEED FOR LATE ARRIVAL/S2
CHANGE OR CANCEL ITINERARY RMK	52@	XE2
CANNED REMARK		RIP/M12,14
PNR - FREQUENT FLYER		
	HELP FQTV	HE FFN
BASIC	3SSRFQTVDLHK/DL123456	FFNDL-88888888
NAME ASSOCIATE	3SSRFQTVDLHK/DL123456-1.4	FFNDL-88888888/P2
FQTV # OTHER AIR SHARE AGREEMENT	3SSRFQTVNWHK/US1234567-1.1	FFNUS-254344222,NW
DELETE FREQUENT FLYER NUMBER	31@	XE7
PNR - RECEIVED FROM		
	HELP 6 RECEIVED	HE RF
RECEIVED FROM	6DEBBIE	RFBRENDA JONES
CHANGE	6@SANDY	RFBBOB JONES
RELEASE PNR TO ANOTHER AGENT		RF MYRA/-0001AB
PNR - END		
	HELP ET	HE ET HE RT
END	E	ET
END AND REDISPLAY	ER	ER
END, UPDATE AND REDISPLAY	EWR	ERK

Function	Worldspan	Amadeus
PNR - IGNORE		
	HELP IGNORE	HE ET HE RT
IGNORE	I	IG
IGNORE AND REDISPLAY	IR	IR
PNR - DISPLAY		
	HELP * PNR	HE RT
REDISPLAY CURRENT PNR	*R	RT
BY NAME	*-WILSON/BOB	RT/WILSON/BOB
FROM NAME LIST	*2	RT2
REDISPLAY NAME LIST	*L	RT0 (zero)
BY RECORD LOCATOR	*ABCDEF	RTABCDEF
BY BRANCH AND NAME	*T4S-GREEN	RT/MIA1S2150-JONES
DISPLAY AIRLINE RECORD LOCATORS	*DR	RL
DISPLAY RECORD LOCATOR HISTORY		RLH
DISPLAY PROFILE USED TO BUILD PNR		RLP
PNR - CLAIM		
	HELP CLAIM	HE CLAIM
DISPLAY PNR BY REC LOC	@DL@*ISZ9JR	RODL ISZ9JR
CLAIM PNR (WORLDSPAN)	@DL@*CLM	
END TRANSACTION AND REDISPLAY	ER	ER
DISPLAY PNR BY FLIGHT INFORMATION	@DL@*DL448/18FEBATL-ADAMS	RODL448/18FEBATL-ADAMS
PNR - COPY		
	HELP EC	HE PNR COPY
COPY PNR	EC	RRN
COPY AND CHANGE NUMBER OF PSGRS	EC2	RRN/6
COPY AND CHANGE CLASS OF SERVICE	ECCY	RRN/CY
COPY AND CHANGE DATES	ECS1D8NOV#S2D11NOV	RRN/S1D8NOV/S2D11NOV
COPY PSGR INFO ONLY	ECXI	RRP
COPY ITINERARY ONLY	**EC	RRI

Function	Worldspan	Amadeus
----------	-----------	---------

PNR – DIVIDE/SPLIT

	HELP DIVIDE	HE DIVIDE
STEP 1: DIVIDE NAME 2	D2	SP2
STEP 1, IF DIVIDING NAMES 2 AND 4	D2*4	SP2,4
STEP 2: RECEIVE SPLIT PNR		RF.....
STEP 3: END AND FILE SPLIT	F	EF
STEP 4: RECEIVE SOURCE PNR		RF.....
STEP 5: END TRANSACTION	E	ET

PNR HISTORY

	HELP *HPARTS	HE HISTORY
PNR HISTORY	*H	RH
CAR HISTORY	*HC	RHC
AIR HISTORY	*HF	RHA
HOTEL HISTORY	*HH	RHH

PNR – NON-HOMOGENEOUS

	HE NHP
SELL FLIGHTS, PSGR ASSOCIATE	SS2Y2/P2
ADD PSGR ASSOCIATION AFTER SALE	5/P2 (associate segment 5 to psgr 2)
CHANGE NUMBER IN PARTY	5/4 (change segment 5 to 4 psgrs)
END AND RETRIEVE RECORD	ER
RETRIEVE ASSOCIATED LIST OF PSGRS	RTAXR
VIEW LIST OF AIR RECORD LOCATORS	RL
RETRIEVE RECORD FOR PSGR 1	RT1

AVAILABILITY

	HELP AVAIL	HE AVAIL
BASIC AVAILABILITY	A12DECSEAORD	AD12DECSEAORD
BY DEPARTURE TIME	A12DECSEAORD10A	AD12DECSEAORD10A
BY ARRIVAL TIME	A12DECSEAORD11A*AT	AA12DECSEAORD11A
BY AIRLINE	A12DECSEAORD8A-US	AD12DECSEAORD8A/AUS

Function	Worldspan	Amadeus
----------	-----------	---------

AVAILABILITY (cont.)

BY DAY OF WEEK, ASSUMED CITY		AD4/IAH (4 is Thursday)
SEVEN DAY SEARCH	AS#26DECHNLSFO9A-AA*Q	AD/26DECHNLSFO9A/AAA/CQ
SCHEDULE	S23FEBMIASXM	SD23FEBMIASXM (includes connections)
CHANGE TIMETABLE TO AVAILABILITY		TCAD
SCROLL IN AVAILABILITY DISPLAY	AD, AU	MD, MU
MOVE 1 DAY EARLIER, LATER	AY, AT	MY, MN

AVAILABILITY - CHANGE/MODIFY

	HELP AVAIL CONT	HE AVAIL
DISPLAY MORE	AD	MD
CHANGE DEPARTURE TIME	A2P	AC2P
CHANGE DEPARTURE DATE	A15JAN	AC15JAN
CHANGE DEPARTURE CITY	A@DSEA	ACSEA
CHANGE DEPARTURE AND ARRIVAL	A@SFOIAD	ACSFOIAD
CHANGE AIRLINE PREFERENCE	A-CO-AA	AC/ACO,AA
REDISPLAY ORIGINAL AVAILABILITY	AO	MOAD
DISPLAY RETURN AVAILABILITY	A/R18JAN	ACR18JAN

AVAILABILITY - DIRECT ACCESS

	HELP AVAIL	HE AVAIL
DIRECT ACCESS AVAILABILITY	@BA@A26OCTPDXSDF1700	1COAD26OCTPDXSDF

AVAILABILITY - DUAL CITY

	HE AVAIL
DISPLAY OUTBOUND AND RETURN	AN10OCTSEAIAH*15OCT
CHANGE OUTBOUND DATE	AC11OCT*
CHANGE RETURN DATE	AC*18OCT
FIRST CITY AVAIL TO SINGLE DISPLAY	ACF
SECOND AVAIL TO SINGLE DISPLAY	ACS
MORE OUTBOUND AVAILABILITY	MDF
MORE RETURN AVAILABILITY	MDS

Function	Worldspan	Amadeus
----------	-----------	---------

AIR SELL

	HELP OAVAIL	HE SELL
FROM AVAILABILITY:		
BASIC SELL	02Y1	SS2Y1
SELL CONNECTING SEGMENTS	02Y1*	SS2Y1
MIXED CLASS SELL	01Q1B2	SS1QB2
WAITLIST	0L2B1	SS2B1/PE
WAITLIST CONNECTION	0L1B1*	SS2B1/PE
DUAL CITY AVAILABILITY		SS1Y1*11
LONG SELL (WITHOUT AVAILABILITY):		
BASIC SELL	0NW123Q18DECSEAMSPNN2	SSNW123Q18DECSEAMSP2
WAITLIST	0NW706Y19JULMSPSEAPB1	SSNW706Y19JULMSPSEAPE1
OPEN SEGMENT	0DLOPENY16DEC DENLAXPS1	SODLYORDLAX
ARNK	0A	SIARNK
INSERT AFTER	/4S2	RS2,4
INSERT AFTER AND SELL	/4#0AS112Q23OCTSF0SEANN1	SS1Y3 (sorts automatically by date)
ADD RETENTION LINE	TNZZMN1MIS12JAN/AN-RETENTION LINE	RU 1A HK1 MIA12JAN/RETENTION LINE
ACCEPT WL CLEARANCE FOR SEG 3	3HK	3/HK
ACCEPT ALL SCHED CHNGS AT ONCE	EWR	ERK
REMOVE SEGMENT WITHOUT CANCEL	3XK	DL3

MODIFY/CANCEL SEGMENTS

	HELP REDUCE	HE SEGMENT
REDUCE NUMBER IN PARTY	\$3	1/2
REARRANGE AIR SEGMENTS	/2S4	RS6,4
CHANGE CLASS OF SERVICE	X6#0/Y	SBY6
UPDATE SEGMENT STATUS	3HK	3/HK
INSERT TIMES	2/530P745P	5/530P745P
CANCEL ENTIRE ITINERARY	XI	XI
CANCEL SEGMENT	X3	XE3
CANCEL MULTIPLE SEGMENTS	X3-5	XE3-5
CANCEL AND REBOOK SEG DATE	X3#0/22NOV	SB22NOV3

Function	Worldspan	Amadeus
----------	-----------	---------

MODIFY/CANCEL SEGMENTS (cont.)

CXL AND REBOOK SEG BY CLASS	X2#0/F	SBF2
CXL AND REBOOK ALL SEGS CLASS	XA#0/F	SBF

PASSIVE SEGMENTS

	HELP 0	HE SELL
--	--------	---------

PASSIVE SELL – TO ISSUE TICKET:		
SHORT SELL FROM AVAILABILITY	01Y1@MK	SS1Y1/PK/ABCDEF
LONG SELL FROM AVAILABILITY	0AS112Q23OCTSF0SEAHK1-ASJJ	SSAS112Q23OCTSF0SEAHK2/ABC123
FROM DUAL CITY AVAILABILITY		SS1Y1/PK/ABCDEF*11/PK/ABCDEF
PASSIVE SELL CANNOT ISSUE TICKET	0AS112Q23OCTSF0SEAMK1-ASJJ	SSUA987V12DECPDXDENPK2/ABC123

SEATS

	HELP SEATS	HE SEATS
--	------------	----------

DISPLAY SEAT MAP	42*	SM2
BASIC	4R	ST
GENERIC WINDOW	4RW	ST/W
GENERIC AISLE	4RA	ST/A
ASSIGN BY SEGMENT NUMBER	4RS3\$A	ST/A/S3
ASSIGN SPECIFIC SEAT	4RS1\$12C	ST/12C/S1
SPECIFIC SEAT MULTIPLE PSGRS	4RS1\$25ABC	ST/25ABC/S1
ASSIGN SEAT BY PSGR ASSOCIATION	4RS3-1.1\$7A	ST/7A/S3/P1
DIFFERENT ROWS	4RS6\$10AB11ABC	ST/10AB/11ABC/S6
DISPLAY ASSIGNED SEATS	*S	RTG
CANCEL ALL SEATS	4RX	SX
CANCEL SPECIFIC SEAT	4RX15	SX4 or XE15

FLIGHT/SERVICE INFORMATION

	HELP FLIFO	HE DO
--	------------	-------

FROM BOOKED AIR SEGMENT	V**3	DO3
BY SPECIFIC FLIGHT AND DATE	V*UA123/15JULORDLAX	DOUA123/23AUG
LIVE FLIFO	@AA@2115/15MAY	1UADO123/23AUG

Function	Worldspan	Amadeus
----------	-----------	---------

FLIGHT/SERVICE INFO (cont.)

SERVICES FOR RECORD	V*	RTSVC
AIRCRAFT STATISTICS	HELP EQP 747	DNE747

FARE QUOTE DISPLAYS

	HELP FARE DISPLAY	HE FQD
BASIC FARE QUOTE	4FLAXBOS	FQDLAXBOS
BY DEPARTURE DATE	4FLAXNYC23JUL	FQDPDXDFW/12MAR
BY DEPARTURE AND RETURN DATES	4FSFOSEA/L15JUL/R23JUL	FQDSFOSEA/15JUL*23JUL
BY AIRLINES	4FATLSFO-DL	FQDATLSFO/ADL
DIRECT ACCESS FARE QUOTE	@DL@4FATLLON	1DLFQDATLLON
BY PASSENGER TYPE	4FLAXNYCMIL	FQDLAXNYC/R,-MIL
BY FARE TYPE	4FLAXNYCEX/GV	FQDPDXMSN/R,-YS
HISTORICAL	4FATLIAD01JAN0209JAN-CO	FQDATLIAD/R,01JAN02/ACO
FARE TYPES/PSGR TYPE CODES	HELP FTC HELP PTC	FQL (from FQD display) or FQL* (for all)

FARE QUOTE DISPLAY - CHANGES

	HELP 4F OPT	HE FQD
CHANGE FARE QUOTE DATE	4F*23OCT	FQDC/23OCT
CHANGE FARE QUOTE AIRLINE	4F*-DL	FQDC/ADL
CHANGE QUOTE, FARE TYPE	4F*ML	FQDC/R,-YC
REDISPLAY PREVIOUS FARE QUOTE	4F*	MPFQD
REVERSE CITY PAIR	4F*R	FQDR
FARE TO AVAILABILITY	A.4F	FC AD
CHANGE TIME	A.4F11A	FC AD11A
CHANGE DATE	A.4F15MAR	FC AD15MAR
RETURN TO FARE DISPLAY	4F*	AC FQ

FARE QUOTE - RULES/ROUTINGS

	HELP RULES	HE FARE RULE
RULES FROM LINE NUMBER	4F.R5	FQN5
DISPLAY LIST OF ALL RULES	4F.R1#MENU	FQN5*LI

Function	Worldspan	Amadeus
----------	-----------	---------

FARE QUOTE - RULES/ROUTINGS (cont.)

BY LINE FOR SPECIFIC INFORMATION	4F.R1#ALL	FQN3*16
ROUTING BY LINE NUMBER	4FR3	FQR3
BOOKING CODES FROM LINE	4F.B1	FQS6 or FQS6/AUA
HISTORICAL RULE DISPLAY	4F*H	FQDMIAATL/R,03JAN01/ADL then FQN2 (line 2)
REDISPLAY LAST FARE RULE	4F.R*	MPFQN

ITINERARY PRICING

	HELP 4P	HE FXX
--	---------	--------

BASIC	4P	FXX
PRICE LOWEST AVAILABLE	4PLF@	FXA
DISPLAY TICKETING IMAGE		FQQ1 (tkit image for psgr 1 if multi psgr PNR)
PRICE LOWEST POSSIBLE	4PLFQ@	FXL
REBOOK LOWEST AVAIL FARE	4PLFB@	FXR
REBOOK LOWEST AVAIL, PSGR TYPE	4PLFQPGVT	FXR/RC06
REBOOK LOWEST AVAIL AND STORE	4P*	FXB
PRICE, SEGMENT SELECT	4P*S3/5	FXX/S3,5
PRICE, NAME SELECT	4PN1.1	FXX/P1
BEST PUBLISHED OR PRIVATE FARE		FXR/RPFA,U
PRICE, BY PASSENGER TYPE	4PPC06	FXX/RMIL
PRICE WITHOUT PENALTY	4P#FNP	FXX/R,*NPE
PRICE WITH OPEN RETURN	4PS3/OP	FXX/OPEN
ZAP OFF \$ AMOUNT	4PFEX/-50/AARP	FXX/ZO-50A*AARP
ZAP OFF PERCENT AMT	4PFEX/-25/XX25	FXX/ZO-25*XX25
LOWEST FARE OF THE DAY		FXX/R,02FEB06 (same day date)

STORED FARES

	HELP 4PQ	HE TST
--	----------	--------

BASIC	4PQ#PI	FXP
SEGMENT SELECT	4PQS1/3#PI	FXP/S1,3
ZAP OFF \$ AND ADD TKT DESIGNATOR	4PQFEX/-50/TKTDSG#PI	FXP/ZO-T10A*ETCO
OVERRIDE FARE BASIS	4P-S1-HE7NR**S2-HWE7NR#PI	FXP/L1-HE7NR/L2-HWE7NR

Function	Worldspan	Amadeus
STORED FARE (cont.)		
DISPLAY STORED FARE	4*Q	TQT
DISPLAY HISTORY OF STORED FARE	*H\$	TTH
UPDATE STORED FARE		TTU/S2-4
DELETE	4PQ@	TTE
MANUAL STORED FARE		
	HELP PRICING	HE TTC
CREATE SHELL	4/R-	TTC
CREATE SHELL, SEGMENT SELECT	4/R-S3/5	TTC/S3,5
STEP 1: INSERT FARE BASIS CODES	4/S-1/4-BHAP	TTI/L1/BQNR/L2/BHNR (B for fare basis code)
STEP 2: BASE FARE AND TAXES	4BF\$349.42#TX38.71#XXF4.50#XZP3.00	TTI/F225.00/X22.50US/X4.50XF
STEP 3: FARE CALCULATION	4/L-ADTMEMNWATL83.64USD83.64END	TTI/CSFO UA MIA 225.00 USD225.00END XF
DISPLAY SPECIFIC PRICING RECORD	4/*	MIA4.5
CANCEL PRICING RECORD		TQT/T1
HISTORY OF THE STORED FARE	*H\$	TTE
		TTH
HISTORICAL FARE RECORDS		
		HE FR
BASIC		FR (use after pricing entry to record quote)
WITH FREEFLOW TEXT		FR/LOWER FARE NOT AVAILABLE
RETRIEVE HISTORICAL QUOTE		RHFR
TICKETS/INVOICES		
	HELP EZ	HE TTP
ISSUE TICKET ONLY	EZ	TTP
ISSUE TKT, INV, ALL PSGRS ONE INV	EZE*	TTP/INEJ
TKT ISSUE ONE INV PER PASSENGER	EZE*#N1.1	TTP/INE (INE - extended INV)
TKT ISSUE BASIC INV, ONE PER PSGR	EZE*#N1.1	TTP/INV (INV - basic INV)
TKT WITH CARRIER OVERRIDE	EZE#CDL	TTP/VCO/INEJ (V*CO if carrier not in ITIN)
OVERRIDE FOR PAPER TICKET	EZT	TTP/PT

Function	Worldspan	Amadeus
TICKETS/INVOICES (cont.)		
ISSUE INV ONLY, ALL PSGRS ON ONE	EZLI	INEJ
ISSUE INV ONLY, ONE INV PER PSGR	EZL#N1.1	INE
ISSUE ITIN ONLY, ALL PSGRS ON ONE	EZN	IEPJ
ISSUE ITIN ONLY, ONE ITIN PER PSGR	EZN#N1.1	IEP
VIEW ITINERARY, AS IT WILL PRINT		IED
VIEW INVOICE AS IT WILL PRINT		INVD or INED or INVDJ
SEND EMAIL		INV-EMLA
SEND FAX		INV-FAXA
PROFILES		
	HELP WORLD FILE	HE PRO
DISPLAY AGENCY OFFICE PROFILE	G*	PV
DISPLAY BUSINESS ACCT RECORD	G**IBM	PDN/IBM
DISPLAY PERSONAL ACCT RECORD	G*-SMITH	PDN/IBM-SMITH or PDN/-SMITH
DISPLAY MERGED BUSINESS/PERSON	GPC/-MATTHEWS*IBM	PDNM/IBM-SMITH/HOWARD
DISPLAY ASSOCIATED BUSINESS ACCT	G*S2	PDC
REDISPLAY PERSONAL ACCT RECORD	G*S3	PD/1
CREATE FROM PNR	GC/-JOHNSON/T*ABC INC	PC/-1
MOVE ALL A LINES AFTER DISPLAYING	G*C	PT
MOVE, LINE SELECTING	G*C1/3/15	PT1,3,15
MOVE, EXCEPT SPECIFIC LINES	G*C#X601	PTX3
MOVE ALL A AND S LINES	G*C1/3/8-10	PT*
BLIND MOVE ALL A LINES	G*-SMITH*IBM#C	PBN/-SMITH/HOWARD
LIST OF PROFILES BY ALPHA		PDN/A
QUEUES		
	HELP QUEUES	HE QUEUE
DISPLAY JUST YOUR Q CATEGORY		QCA
QUEUE COUNT, TOTAL ACTIVITY	QCT*ALL	QT
QUEUE COUNT, SPECIFIC QUEUE ACTIVE	QC/9*ALL	QC8CA
QUEUE COUNT, Q AND CATEGORY	QC/9*C2	QC8C8

Function	Worldspan	Amadeus
QUEUES (cont.)		
ENTER QUEUE AND CATEGORY	Q/1*C1	QS8C8
ENTER QUEUE CAT. AND DATE RANGE	Q/1*C1*D2	QS8C8D2
VIEW LIST OF PNRS ON QUEUE	QLD/15	QV/15
VIEW PNRS ON QUEUE, CATEGORY	QLD/15*C2	QV/15C2
REMOVE PNR FROM QUEUE	QR	QN
IGNORE AND MOVE ON IN QUEUE	I	QD
IGNORE AND EXIT	QX#I	QI
UPDATE, END, REMOVE AND EXIT	QX#E	QF
SEND TO QUEUE	QEP/3	QE3
SEND TO QUEUE, CAT, DATE	QEP/8*C1*15MAR	QE8C1/15MAR
SEND TO MULTIPLE QUEUES, CATS	QGP/87/2*C1	QM87C1/2C1
SEND TO QUEUE AND CATEGORY	QEP/3*C2	QE3C2
SEND TO QUEUE, CAT, DATE RANGE	QEP/56*C2*D3	QE56C2D3
SEND TO QUEUE, RETAIN ON SCREEN	QEPR/41	QE41-RT
OPTIONAL / Q RE-MINDER	QFR/48*C5*28FEB\$FFFINAL PAYMENT	OP28FEB/48C5/FINAL PAYMENT

CARS

	HELP CAR	HE CAR
STANDARD CAR AVAILABILITY	CRA22APR3MAYLAX/ARR-1P/DT-6P	CALAX22APR-3MAY/ARR-1P-6P
CAR AVAILABILITY FROM AIR SEGMENT	CRAS2	CAS2
SELL CAR FROM AVAILABILITY	CR02	CS2
DIRECT SELL CAR FROM AIR SEGMENT	CRNS1/D-25AUG/CZD/VICAR	CSZES2/VT-ICAR
REDISPLAY LAST CAR AVAILABILITY	CRA*	MPCA OR MPCM
CAR LIST BY CITY	CRLMCI	CLMCI
CAR LIST FROM AIR SEGMENT	CRLS3	CLS3
DISPLAY NON-AIRPORT LOCATIONS	CRLDEN/CZI	CL ZI DEN
REQUEST AVAILABILITY FROM LIST	CRA1/D25SEP27SEP/ARR-9A/DT-5P	CA xx 25SEP-2/ARR-9A-5P
DESCRIPTION FROM AIR SEGMENT	CRDS2	RTSVCC2
DESCRIPTION FROM AVAILABILITY	CRD3	CT3
CAR LOCATION POLICY	CRK20APR/CZE	CPOZEDEN
RATE RULES FROM PNR SEGMENT	CRRS3	RTSVCC3

Function	Worldspan	Amadeus
CARS (cont.)		
RATE RULES FROM CAR AVAILABILITY	CRR3	CT3
MODIFY A SOLD CAR SEGMENT	CR@3/VLCAR	3/VT-LCAR
CANCEL CAR SEGMENT	X3	XE3
HOTELS		
	HELP HOTEL	HE HOTEL
STANDARD HOTEL AVAILABILITY	HASAN6FEB9FEB2	HASAN6FEB-9FEB/RT-2
AVAILABILITY FROM PNR SEGMENT	HA2/NP-2	HAS2/RT-2
SELL FROM HOTEL AVAILABILITY	H01/G-CCAX1234569224321EXP12-08	HS1/G-CCAX3782000000000000EXP1208
DIRECT SELL HOTEL	HNPHYCIN/D4NOV5NOV/NP-2/R-A1K	HSHYMIA123 2FEB-3FEB/RT-A1K
REDISPLAY LAST HOTEL AVAILABILITY		MPHA or MPHM
HOTEL LIST BY CITY	HLSAN	HLSAN
HOTEL LIST FROM PNR SEGMENT	HLS2	HLS2
HOTEL LIST BY REFERENCE POINT	HL-NIAGARA FALLS	DRPNIAGARA FALLS/USNY
DESCRIPTION FROM PNR SEGMENT	HDS2	HPS2
DESCRIPTION FROM HTL AVAILABILITY	HD1	HP3
RATE RULES FROM PNR SEGMENT	HRS3	HPS3
RATE RULES FROM HTL AVAILABILITY	HR3	HP3
MODIFY A SOLD SEGMENT	H@3/D14SEP17SEP	3/DT-14SEP-17SEP
CANCEL HOTEL SEGMENT	X3	XE3
CALCULATOR FUNCTIONS		
	HELP 4C	HE DF
ADDITION	4C120#25#15	DF120;25;15
SUBTRACTION	4C50-38	DF50-38
MULTIPLICATION	4C50X4	DF50*4
DIVISION	4C266/4	DF266/4
BASE FARE FROM TOTAL	4F\$B725.45	DF189P7.5
TOTAL FROM BASE	4F\$186.00	DF186P7.5
DISPLAY LOCAL TIME	KCD*AMS	DDAMS

Function	Worldspan	Amadeus
MISCELLANEOUS		
WEATHER	GWEAATL	GGWEAATL
MINIMUM CONNECTING TIME	KEC*JFK-AA-BA*DI	DMAA/JFK/BA
DETERMINE MILEAGE	4F/HNL/SFO/SLC	FQMHNLSFOSLC
CURRENCY CONVERSION	4C@100/GB	FQC100/GBP
NEWS/INFORMATION		
DAILY BRIEFING	GDAY15JUN	GGNEWS (GLOBAL) GGAMAUSNEWS (US) GGAMACANEWS (CA)
NEW ENHANCEMENTS	INFO READ	GGNEWS (GLOBAL) GGAMAUSNEWS (US) GGAMACANEWS (CA)